## DATA UTILIZATION AND OPTIMIZATION **ACROSS EMEA**

Organizations in EMEA leverage data and analytics to improve the customer experience

and satisfaction, but there is still room for improvement.

Improving the customer experience and satisfaction is one of the main areas why data and analytics is used across EMEA...

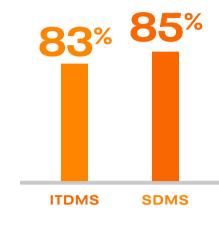


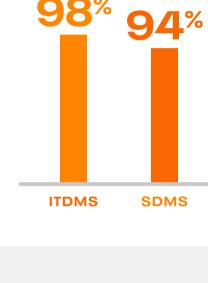


...with more than half (56%) of senior decision makers (SDMs) and just under half (49%) of IT decision makers (ITDMs) saying their organization is currently doing so

their organizations currently having enterprise data strategies in place

83% of ITDMs and 85% of SDMs also report





report currently facing, or anticipate challenges when implementing enterprise data strategies

However, 98% of ITDMs and 94% of SDMs

noticeably so. Just over two thirds (67%) of surveyed SDMs from organizations with

also more likely to have weather COVID-19 better than others, and

Organizations with more **mature enterprise data strategies** are

enterprise data strategies in place for longer than a year have coped very well since the start of the pandemic, versus just under a third (30%) of those with newer strategies.











organizations













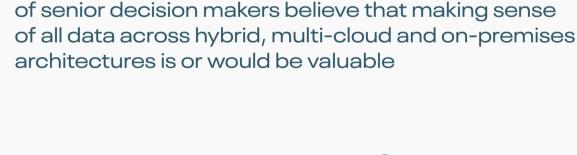


Senior decision makers across EMEA report

of SDMs agree that it's important to optimize data management within

The Future is Hybrid





architecture as part of its data strategy will gain a competitive advantage

of IT decision makers agree that

organizations that implement a hybrid

Over half of SDMs (59%) report needing data in real-time in order to make business critical decisions and the vast majority of ITDMs (83%) see the value in delivering realtime business insights both demonstrating the

importance of fast data

89% of SDMs and 84% of ITDMs also report that the ability to secure, centralized governance and compliance over the entire data lifecycle is valuable

when handling and managing data

visit: cloudera.com/enterprise-data-maturity

To learn more about how to best optimize your data,

Contact us today for more information about **Cloudera** 

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